

Sandgreen Summer Newsletter

Mid-Season Update

August 2018



We have been so busy since the last newsletter we thought we would send out a small update to keep everybody informed on what is happening at Sandgreen. We cannot believe this recent spell of glorious weather and hope that you are all managing to take full advantage of your holiday homes and, of course, Sandgreen Beach to enjoy the sun.

WiFi

We have taken the decision to end our relationship with Fresh WiFi. Despite our best efforts this last year, we have been unable to get them to fulfil their obligations and provide a workable WiFi solution for the park and our customers. Customers have been struggling to get any signal and their "on Call" support service have not been answering or returning calls which is not ideal.

We are currently in discussions with two other companies and hope to be able to provide information on an improved service that you can choose to opt into. We want to be 100% certain before introducing another company that they can provide a good, reliable service for our customers. We will, of course, keep you updated on progress with this.

Speeding

The speeding issue is now a serious problem with many of our customers, visitors to the park, householders and contractors ignoring the 10mph limit. We have decided to install a barrier at the entrance to the park in the hope that this slows vehicles entering the park and stops vehicles randomly coming on with no business and parking on the park to use the beach.

There will be a clear sign directing visitors to reception.

The barrier will **not** require a pass card or key fob to open. It will open automatically if you approach it SLOWLY.

We are also installing more speed bumps throughout the park.

If you do see anybody speeding, please if you can, take their registration number and pass this to the office and we will whenever possible, contact the owners of the cars/vans/trucks. Unfortunately, we cannot control vehicles that do not belong to our customers but hopefully with these new control measures in place people will start to take notice and SLOW DOWN.

Maintenance Team

We have a new maintenance manager on the team. Mr Peter Thompson has recently joined us heading up the maintenance for Sandgreen, Barnsoul and the Estate. Peter will be based in the Sandgreen Office.

Out of Hours Emergencies

Many of you will know Jan who is the office manager at Sandgreen. Jan has moved into Vantage Point to provide an out of hours emergency contact. Please be aware that as the office is open 7 days a week 9am to 5pm any non-emergency call outs will be chargeable.

Sales

We have had a tremendous year for sales both with existing customers upgrading and welcoming 14 new customers so far this year to Sandgreen. There is a strong demand for good quality pre-owned caravans so if anybody wishes to upgrade now is a great time to swap as pre-owned caravans are reaching premium prices. Please get in touch with Elspeth if you would like to discuss options.

Gatehouse Gala

The superb Gatehouse Gala Week starts on Sunday 29th July. There are events ongoing throughout the week. For all our new customers, the favourite, not to be missed, is the Torchlight Parade.



That is really all for the moment however, remember if you have any queries or wish to discuss anything at all, please either call, email or just pop into the office and we will do our best to assist.